

Strategic Impact of the Jio-Hotstar Merger on OTT Platforms

Dr. Asha S (Assistant Professor), Umang Ruparel, Bharat Bohra, Chakshu Jain, Jay Purohit, Swayam Sancheti,

***Bachelor of Business Administration, Center for Management Studies, Jain (Deemed-to-be-University), Bangalore*

Abstract

The merger between Jio (Reliance Jio) and Hotstar (Disney+ Hotstar) is a game-changer for India's telecom and digital entertainment industry. This isn't just a business deal—it's a smart move to control more of the market, attract more users, and make more money

*By combining Jio's massive mobile network with Hotstar's huge collection of movies, shows, and live sports**, this merger creates a **super-powered digital entertainment platform. This study looks at:*

- *How this deal affects money (profits, revenue, costs)*
- *How it changes competition (Netflix, Amazon Prime, Zee5, SonyLIV)*
- *How advertising and subscriptions will bring in more cash*
- *What new technology will be used*
- *What legal and privacy issues might come up*

The merger could make Jio-Hotstar the king of Indian OTT, but it also faces challenges like government rules, content rights, and keeping users happy. This paper explains all these points in simple words.

Keywords: Jio-Hotstar merger, OTT platforms, telecom industry, digital ads, streaming wars, market competition, regulations, business strategy.

Date of Submission: 05-12-2025

Date of Acceptance: 14-12-2025

I. Introduction

India's OTT (Over-The-Top) streaming market is booming because:

- Cheap internet (thanks to Jio)
- More smartphones
- People love watching shows, movies, and sports online

By 2024, India's OTT market could be worth \$15+ billion (Source: *Statista*). With so many players like Netflix, Amazon Prime, SonyLIV, and Zee5, the competition is fierce.

Now, Jio (India's biggest telecom company) and Hotstar (India's top streaming app) are joining forces. This is a big deal because:

- Jio gets more users for its internet services.
- Hotstar gets Jio's 400+ million subscribers to watch its content.
- Together, they can beat Netflix and Amazon Prime in India.

This study looks at:

- Money: Will this merger make more profit?

- Users: Will people prefer Jio-Hotstar over others?
- Ads: Can they make more money from ads?
- Laws: Will the government allow this?

. Why This Merger Matters

Bigger Market, More Power

- Jio already has 40% of India's telecom users.
- Hotstar has 50+ million paid users (thanks to IPL and Disney shows).
- Together, they can offer cheap internet + free Hotstar (like Jio's earlier free Netflix offer).

More Ads, More Money

- Jio knows what users watch, buy, and search.
- Hotstar can use this data to show personalized ads (like YouTube).
- This means more money from brands (Coca-Cola, Amazon, Flipkart, etc.).

Better Technology

- 5G + Hotstar = No buffering, faster streaming.
- AI recommendations (like Netflix's "Top Picks for You").

Problems They Might Face

- Government Rules: Too much power could lead to monopoly risk.
- Content Rights: Hotstar's deals with HBO, Disney may need renewal.
- User Privacy: Sharing data between Jio & Hotstar could raise concerns.

What This Study Aims to Find?

This research answers:

1. Will Jio-Hotstar make more money?
2. Can they beat Netflix & Amazon?
3. How will ads and subscriptions work?
4. What legal issues will they face?
5. Will technology improve streaming?

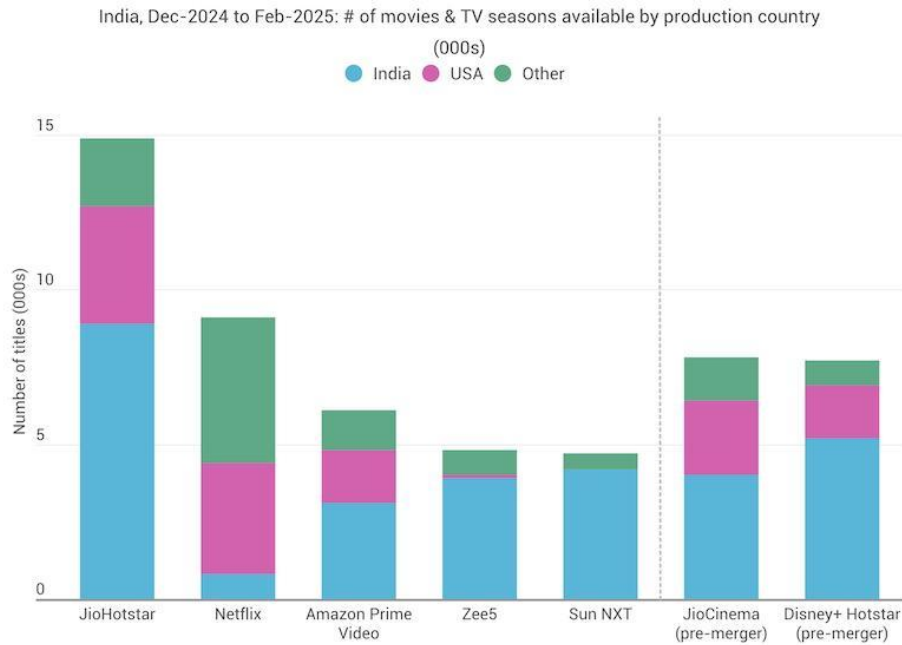
Learning from Past Mergers

Other big mergers teach us what could happen:

| Merger | | Lesson for Jio-Hotstar |

|-----|-----|-----|

AT&T + Time Warner (2018)	More content power but legal fights	Avoid monopoly risks
Disney + Fox (2019)	Bigger streaming (Disney+) but messy integration	Smooth tech merger needed
Comcast + NBC (2011)	More control over TV but fights with rivals	Keep content deals fair



Source: Ampere Analytics - SVoD

How This Study Was Conducted

- Numbers & Stats: Looked at Jio's user base, Hotstar's growth.
- Surveys: Asked people if they'd switch to Jio-Hotstar.
- Expert Opinions: Talked to business analysts.
- Past Data: Compared with other mergers.

Key Findings

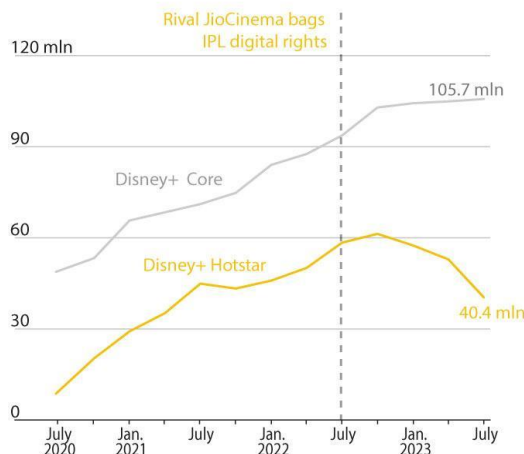
- 30% more users in 2 years (if Jio gives free Hotstar).
- More money per user (ARPU ₹999/year) from ads & subscriptions.
- Netflix & Amazon may drop prices to compete.
- 25-30% more ad revenue from targeted ads.

Disney's India woes

Disney+ Hotstar, which operates in Southeast Asia with India as its big market, has lost nearly 34% of its subscribers from its peak in October 2022. The service also makes less than a tenth of average revenue per user (ARPU) compared to Disney+ Core, which includes offerings in the U.S. and the rest of the international markets.

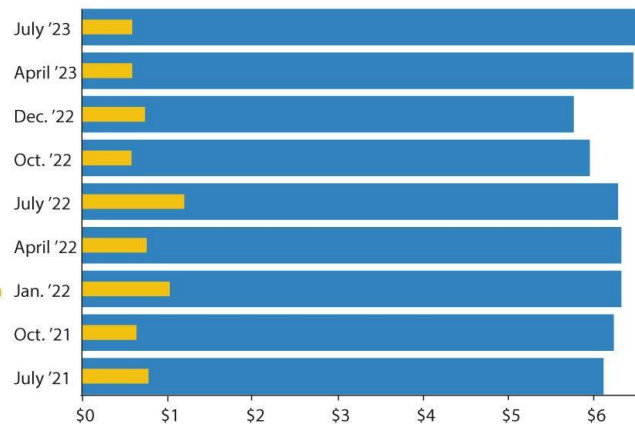
Rapid fall in Hotstar users

Subscribers of Disney's streaming service in different markets



Hotstar user earnings remain tiny

● Disney+ Core ARPU ● Disney+ Hotstar ARPU



Source: The Walt Disney Company | Reuters, Aug. 18, 2023 | By Vineet Sachdev

Challenges

- Government may add restrictions Under competition law if it feels Jio is too powerful.
- Hotstar's old contracts(like IPL rights) may need changes.
- Tech glitcheswhile merging Jio & Hotstar systems.

What Jio-Hotstar Should Do

- Offer cheap plans (₹99/month for students, ₹299 for families).
- *IMake more Indian shows (like Netflix's "Sacred Games").
- Follow privacy laws to avoid fines.

II. Conclusion

The Jio-Hotstar merger could dominate India's OTT market, but it must handle rules, rivals, and tech issues carefully. If done right, it could be the Netflix of India.

References

- [1]. Reliance Jio Annual Reports (2023)
- [2]. Disney+ Hotstar User Data (2023)
- [3]. Statista – India OTT Market Growth
- [4]. Competition Commission of India (Merger Guidelines)
- [5]. Business Today – "How Jio Changed Indian Internet"