# **Educational Connectivity In The Post-Pandemic Era: Active Learning, Digital Inclusion, And Equity**

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# Abstract

**Background:** The COVID-19 pandemic exposed the deep structural inequalities in education and transformed digital connectivity into an essential condition for learning continuity. Beyond emergency remote teaching, connectivity has become a key element for rebuilding equitable and innovative educational systems. This study investigates how educational connectivity in the post-pandemic era supports active learning methodologies and promotes equity in public education.

Materials and Methods: A narrative bibliographic review was conducted between March and October 2025 using the databases SciELO, Google Scholar, ERIC, PubMed, and CAPES Journal Portal. Boolean operators were applied to combine descriptors such as "education," "connectivity," "digital inclusion," "equity," and "post-pandemic learning." Inclusion criteria comprised peer-reviewed works published from 2020 to 2025 in English, Portuguese, or Spanish, addressing technology, pedagogy, or educational policy. Thirty-two studies met the eligibility criteria and were analyzed through thematic synthesis and interpretative comparison.

**Results:** The analysis revealed five central dimensions of educational connectivity: digital inclusion, pedagogical infrastructure, hybrid education, teacher digital competence, and governance. Evidence shows that equitable connectivity fosters autonomy, collaboration, and active participation when supported by inclusive policies and teacher training. However, disparities in infrastructure and digital literacy persist, especially in rural and low-income contexts. Governance fragmentation and unequal investment continue to limit the transformative potential of connectivity for learning equity.

# Conclusion:

Educational connectivity in the post-pandemic context transcends technology—it represents a social commitment to equitable, participatory, and future-oriented learning. Ensuring its impact requires long-term public investment, teacher empowerment, and participatory governance. By aligning connectivity with active learning

and inclusion principles, education systems can advance toward sustainable digital equity and pedagogical innovation.

**Palavras-chave:** Conectividade educacional; Inclusão digital; Aprendizagem ativa; Educação híbrida; Equidade na educação.

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#### I. Introduction

The COVID-19 pandemic triggered an unprecedented disruption across global education systems, shifting over 1.6 billion learners out of traditional classrooms and into emergency remote learning (UNESCO, 2020; Sato et al., 2023). During that phase, connectivity emerged as a critical determinant of whether schooling could continue, highlighting not only infrastructure deficits but also access to devices, platforms, and digital literacies (Sato et al., 2023).

As education systems transitioned to the post-pandemic era, connectivity evolved from being an emergency tool to a strategic element for educational recovery, innovation, and inclusion (OECD, 2024). The relevance of connectivity in the "new normal" lies in its potential to bridge—or, if mismanaged, to deepen—longstanding inequities in access, participation, and learning outcomes. Given the rapid development of hybrid pedagogies and technological ecosystems, understanding how connectivity now shapes educational practices is crucial to redefining inclusive and active learning environments.

Recent studies have documented the acceleration of digital technology adoption in education, especially through hybrid and blended learning models that emerged during school closures (Zhang, 2023; OECD, 2023). Evidence indicates that active-learning methodologies—those that emphasize collaboration, interaction, and reflective engagement—tend to outperform traditional transmission models in connected environments (Silveira, 2021; Zhang, 2023).

However, despite substantial progress, the literature reveals persistent gaps regarding how connectivity conditions—such as internet quality, device access, and teacher digital competence—impact the effectiveness of active learning in public schools (UNESCO, 2023; OECD, 2024). There is also limited understanding of how digital infrastructure and governance intersect with social inequalities to either promote or hinder educational equity. These lacunae justify deeper synthesis of global and Brazilian evidence on post-pandemic connectivity as a pedagogical and social lever.

This review focuses on the intersection of **connectivity** and **active learning** because student-centered pedagogies represent the most transformative use of digital environments beyond simple content delivery. Active learning fosters participation, collaboration, and autonomy, yet its success depends on equitable connectivity, institutional support, and teacher readiness (Silveira, 2021).

Equity remains central, since connectivity alone cannot ensure inclusion. Without addressing device distribution, digital literacy, and socio-economic disparities, technological progress risks reinforcing exclusionary structures (UNESCO, 2023). Therefore, this study delimits its scope to the post-pandemic period (2021–2025) and emphasizes public basic education, particularly in middle-income contexts such as Brazil. This temporal and contextual delimitation allows a sharper examination of how connectivity can sustain equitable, active-learning practices across diverse educational realities.

This bibliographic review aims to synthesize and critically analyze studies published between 2021 and 2025 that explore how connectivity conditions—infrastructure, device access, digital platforms, and governance—support the implementation of active-learning pedagogies while promoting educational equity in public basic education. The review seeks to identify enabling factors, barriers, and conceptual indicators to guide future policy and practice.

In the post-pandemic context, under what connectivity conditions are schools able to implement active-learning pedagogies at scale without widening—and ideally reducing—inequities in access, participation, and learning outcomes?

From a practical standpoint, this review offers decision-makers and educators evidence-based insights to align investments in infrastructure, teacher training, and pedagogical redesign with inclusive, technology-mediated practices (OECD, 2024). It also guides partnerships among governments, NGOs, and private sectors to implement connectivity initiatives that promote meaningful rather than merely technical access.

Scientifically, this work contributes to bridging the fragmented literature across education policy, digital pedagogy, and social equity. By identifying theoretical and methodological trends in post-pandemic research, the review supports the construction of frameworks that articulate how connectivity, active learning, and equity intersect to shape sustainable, future-oriented educational systems (UNESCO, 2023; OECD, 2023).

## II. Theoretical Framework

#### **Digital Inclusion and Learning Equity**

Digital inclusion has become a central issue in post-pandemic education, as remote learning revealed profound inequalities in access to internet, devices, and digital competencies (UNESCO, 2023; OECD, 2024). The experience of school closures exposed the extent to which socioeconomic disparities directly translate into learning gaps. For millions of students, connectivity was not merely a technical factor but a condition for educational existence. Therefore, the idea of digital inclusion evolved into a fundamental dimension of the right to education.

The concept of *learning equity* broadens this debate by emphasizing not only access to digital tools but also the capacity to participate meaningfully in connected learning environments (Cetic.br, 2023). Equity implies that all learners—regardless of geography, income, or disability—should experience technology as an enabler of engagement and not as a barrier. In this sense, inclusion depends on the interplay between material access, digital skills, and pedagogical adaptation.

Empirical evidence suggests that equitable digital policies have measurable impacts on educational continuity and student performance (World Bank, 2024; Sato et al., 2023). Countries that implemented universal broadband programs, device lending initiatives, and open digital platforms managed to mitigate learning loss and sustain engagement during the pandemic (OECD, 2023). Yet, inequalities persist through what scholars term the *second-level digital divide*, in which disparities in digital literacy and meaningful use replace mere access inequalities (Zhang, 2023).

From a political standpoint, digital inclusion is increasingly framed as a public good aligned with Sustainable Development Goal 4, which advocates for inclusive and equitable education for all (UNESCO, 2020). Policymakers are urged to treat connectivity as part of social protection systems, integrating it with broader agendas of citizenship, human rights, and labor opportunities. This political reframing positions connectivity as a right rather than a privilege, demanding systemic coordination between government, schools, and private actors.

Finally, scholars highlight that true digital inclusion requires empowering teachers and students as cocreators of digital culture (Silveira, 2021; OECD, 2024). This involves continuous professional development, participatory policy design, and the recognition of local contexts in global connectivity strategies. When designed through an equity lens, digital inclusion becomes not only a technical solution but a transformative social practice that redefines access, participation, and agency in education.

#### Connectivity as Pedagogical Infrastructure

Connectivity in education transcends its technical definition to become a form of *pedagogical infrastructure*, shaping how learning is designed, delivered, and experienced (OECD, 2023). Rather than functioning only as a support for communication or access, connectivity structures the very architecture of modern schooling. It enables continuous interaction between teachers and students, fosters collaboration, and expands the boundaries of the classroom beyond physical walls (Zhang, 2023). In this sense, digital networks represent not only logistical tools but essential components of pedagogical ecosystems.

In the post-pandemic context, schools have begun to reinterpret connectivity as a precondition for curricular innovation. Studies reveal that reliable internet access allows teachers to diversify instructional methods through multimedia resources, adaptive platforms, and formative assessments (Silveira, 2021; UNESCO, 2023). When properly integrated into pedagogy, connectivity supports active learning approaches that emphasize problem-solving, experimentation, and student autonomy. However, the absence of institutional planning often leads to fragmented digital practices, where technology is used without alignment to learning goals or inclusion principles (OECD, 2024).

The notion of connectivity as infrastructure also implies collective responsibility for its governance and sustainability. As observed by the World Bank (2024), investments in connectivity must be coupled with capacity building, maintenance policies, and inclusive design to ensure continuity across diverse educational contexts. Infrastructure is thus more than hardware—it encompasses teacher training, digital literacy, and ethical frameworks for the pedagogical use of technology. Without these complementary elements, connectivity risks becoming an empty resource that reinforces, rather than reduces, inequality.

Finally, scholars argue that when connectivity is treated as an educational infrastructure, it transforms school systems into dynamic networks of learning (Sato et al., 2023; UNESCO, 2023). This networked perspective promotes collaboration among schools, teachers, and students, enabling shared resources and collective problem-solving. In doing so, it redefines the school as a connected hub of knowledge production, where pedagogy, technology, and community participation intersect. Therefore, the pedagogical infrastructure of connectivity must be understood as both a technological foundation and a social innovation that sustains equitable, active, and future-oriented learning environments.

## **Active Learning and Hybrid Education**

The post-pandemic transition from emergency remote teaching to sustainable digital education revived discussions about *active learning* as a guiding paradigm for 21st-century pedagogy (Silveira, 2021; OECD, 2023). Active learning emphasizes participation, autonomy, and the construction of knowledge through dialogue and experimentation, moving beyond transmissive instruction. Within hybrid models, this approach gains new relevance, as digital environments enable learners to interact, create, and collaborate in ways that transcend traditional classroom constraints.

Hybrid education—combining face-to-face and online modalities—has been increasingly recognized as a flexible model capable of fostering active learning when grounded in well-designed pedagogical strategies (UNESCO, 2023). Studies indicate that students engaged in blended environments tend to develop higher levels of motivation and self-regulation, provided that the digital component is integrated intentionally rather than merely appended (Zhang, 2023). The key lies in using connectivity not only for content delivery but for promoting problem-solving, co-creation, and formative assessment.

Empirical evidence suggests that technology-supported active learning improves cognitive outcomes and social inclusion, especially when supported by teacher mediation (World Bank, 2024). However, success depends on the balance between human interaction and technological mediation. Without teacher guidance and curricular coherence, hybrid models risk becoming fragmented experiences that privilege procedural skills over critical thinking (OECD, 2024). Therefore, teacher professional development emerges as a decisive factor for the consolidation of active learning in connected education.

Furthermore, hybrid education fosters new pedagogical cultures centered on collaboration and coresponsibility for learning (Sato et al., 2023). Connectivity allows students to construct shared meanings, exchange perspectives, and engage in interdisciplinary projects that mirror real-world problem-solving. This pedagogical transformation demands institutional support, continuous evaluation, and clear criteria to measure both participation and equity in learning outcomes.

In sum, active learning in hybrid education represents more than a methodological shift—it is a cultural transformation in how knowledge is produced and shared. When combined with equitable connectivity and inclusive policies, it becomes a powerful strategy for democratic access to learning opportunities. Thus, hybrid education, anchored in active learning principles, stands as a central pillar for reimagining education in the post-pandemic world.

#### **Teacher Digital Competence and Professional Development**

The rapid digitalization of education during the pandemic transformed teachers into the primary mediators of technological inclusion and pedagogical innovation (UNESCO, 2023). Their ability to design meaningful digital experiences became as important as infrastructure itself. However, many educators faced challenges related to limited training, lack of institutional support, and anxiety toward technology (Silveira, 2021). These conditions revealed that teacher digital competence is not simply a technical attribute, but a composite of pedagogical, ethical, and socio-emotional skills that enable effective teaching in connected environments.

Scholars define *teacher digital competence* as the capacity to integrate technology critically and creatively into learning design, evaluation, and communication (OECD, 2024). This competence includes understanding how digital tools can support active learning, collaboration, and inclusion. The European *DigCompEdu* framework, for instance, identifies digital pedagogy, learner empowerment, and digital resource creation as central areas for teacher professional growth (Redecker, 2023). These frameworks have influenced many post-pandemic educational reforms worldwide, reinforcing the need for structured professional development policies.

Empirical evidence shows that professional development programs with ongoing mentorship and peer collaboration yield better results than one-time workshops (World Bank, 2024; Sato et al., 2023). Teachers who receive continuous digital training report higher confidence, stronger engagement, and more innovative classroom practices. In contrast, fragmented or top-down initiatives often fail to produce lasting pedagogical change. Therefore, post-pandemic education systems must prioritize sustained and contextualized professional development models that align technology use with curriculum and equity goals.

Another key aspect concerns the institutional culture surrounding professional learning. Schools that encourage experimentation and collaborative reflection foster teacher autonomy and innovation (OECD, 2023). In such environments, digital competence evolves collectively, through the exchange of experiences and cocreation of pedagogical solutions. This approach transforms teacher training into a participatory process—one that recognizes educators as agents of change rather than passive recipients of technology.

Ultimately, teacher digital competence serves as the backbone of connected education. Without pedagogically prepared and confident educators, connectivity risks becoming a neutral infrastructure devoid of transformative potential. As UNESCO (2023) emphasizes, investing in teacher professional development is not a

complement to digital inclusion but its very foundation. It ensures that technological resources are harnessed to promote critical thinking, equity, and democratic learning in the post-pandemic era.

#### Policy and Governance for Educational Connectivity

The expansion of educational connectivity after the pandemic revealed that digital transformation is not merely a pedagogical issue but a structural governance challenge (OECD, 2024). Ensuring equitable access to digital learning requires coordination between ministries, municipalities, private providers, and civil society. Effective governance aligns infrastructure investments with pedagogical priorities and social inclusion goals. Without coherent policy frameworks, even the most advanced technologies risk reinforcing existing inequalities instead of reducing them (World Bank, 2024).

In recent years, many countries have developed national connectivity plans to bridge educational divides. Programs such as *Plan Ceibal* in Uruguay and *Programa Escola Conectada* in Brazil demonstrate how public policies can integrate infrastructure, teacher training, and digital content into a unified strategy (Cetic.br, 2023; UNESCO, 2023). However, fragmented implementation, insufficient funding, and lack of monitoring remain common obstacles. Sustainable governance therefore depends on long-term vision, transparent resource allocation, and continuous evaluation of outcomes.

According to UNESCO (2023), policy coherence is key to ensuring that connectivity supports the broader mission of education: inclusion, equity, and quality. This requires digital policies to be embedded within national educational frameworks rather than treated as isolated technological initiatives. Scholars emphasize that participatory governance—where educators, students, and communities contribute to decision-making—creates legitimacy and contextual relevance (Silveira, 2021). Such participatory approaches strengthen accountability and align technological innovations with local needs.

Another emerging concern is the ethical dimension of digital governance. The massive collection of student data by online platforms raises questions about privacy, algorithmic bias, and corporate influence on public education (OECD, 2023). Transparent data governance and open-source solutions are essential to safeguard educational autonomy and public interest. Policies must ensure that connectivity initiatives respect human rights principles and are evaluated not only for efficiency but also for fairness and inclusion.

Ultimately, policy and governance define whether educational connectivity functions as an instrument of democratization or exclusion. Effective governance transforms connectivity into a strategic asset for innovation, collaboration, and equity across the educational system. As UNESCO (2023) and the World Bank (2024) highlight, building connected schools requires more than technology—it demands political will, ethical commitment, and collective responsibility to guarantee that every learner benefits from the digital transformation of education.

# III. Methodology

The literature search was carried out between March and October 2025 across the following databases: SciELO, Google Scholar, ERIC (Education Resources Information Center), PubMed, and the CAPES Journal Portal. These databases were selected for their wide indexing of high-quality academic journals in education and related interdisciplinary fields. To expand the corpus, additional references from institutional reports (OECD, UNESCO, World Bank) were included, as these sources significantly contribute to policy and theoretical discussions on digital inclusion.

The search strategy combined Boolean operators to refine results according to the main constructs of the study. The primary descriptors used were: *education, connectivity, digital inclusion, equity, post-pandemic learning*, and *hybrid education*. These terms were integrated using the operators AND and OR, generating combinations such as ("education" AND "connectivity" AND "post-pandemic") OR ("digital inclusion" AND "equity"). This logic allowed the retrieval of diverse studies addressing the intersection between technology, pedagogy, and educational policy.

The inclusion criteria comprised peer-reviewed articles, reports, and books published between 2020 and 2025, written in English, Portuguese, or Spanish, and directly related to education, technology, or public policy. Exclusion criteria involved duplicated studies, short communications, editorials, and papers focused exclusively on higher education or private-sector contexts. A total of 68 documents were initially identified, and after applying these criteria, 32 sources were retained for in-depth analysis.

The analytical process followed three stages: (a) exploratory reading to identify recurring concepts and theoretical trends; (b) thematic categorization into five analytical axes—digital inclusion, pedagogical infrastructure, hybrid education, teacher competence, and governance; and (c) interpretative synthesis of convergences and research gaps. Since this study involves no direct human participation, ethical approval was not required, in accordance with Resolution CNS no 510/2016 (Brazil). The methodological rigor was ensured through transparency in selection and critical integration of the sources reviewed.

## IV. Results And Discussion

#### **Digital Inclusion and Learning Equity**

The reviewed studies confirm that digital inclusion remains a decisive factor for educational equity in the post-pandemic era (OECD, 2024; UNESCO, 2023). Evidence indicates that connectivity expansion alone does not guarantee equitable learning opportunities unless combined with policies addressing device access, digital literacy, and social vulnerability (Cetic.br, 2023). Research from Brazil, Uruguay, and Chile reveals that broadband programs and community technology centers reduce learning disparities when accompanied by teacher training and localized pedagogical support. Thus, inclusion is more than technological—it is structural and relational, rooted in public investment and social policy.

However, several authors highlight persistent inequalities in remote and hybrid learning outcomes (Zhang, 2023; World Bank, 2024). Students from rural or low-income regions continue to face barriers in stable access, participation, and motivation. These disparities expose the "hidden curriculum" of connectivity, where social capital and household conditions shape students' digital engagement. Therefore, learning equity requires rethinking connectivity as part of broader educational justice, integrating technology policies with curriculum, welfare, and community development initiatives.

# **Connectivity as Pedagogical Infrastructure**

The literature consistently frames connectivity as a new pedagogical infrastructure essential for twenty-first-century schooling (Silveira, 2021; OECD, 2023). Schools with stable internet access and institutional digital strategies show higher adoption rates of innovative teaching practices, formative assessments, and hybrid learning models. Connectivity is thus not an external resource but an embedded element of the learning environment—one that enables communication, collaboration, and flexibility.

Nevertheless, the reviewed works warn against the instrumental use of technology without pedagogical alignment. When connectivity is treated merely as access to platforms, its transformative capacity diminishes (UNESCO, 2023). Effective pedagogical infrastructure depends on governance, teacher readiness, and inclusive design principles. The findings suggest that public systems must view connectivity as a dynamic ecosystem—linking physical resources, professional development, and curricular innovation.

#### **Active Learning and Hybrid Education**

The integration of active learning into hybrid education has become one of the most prominent post-pandemic reforms (Silveira, 2021; Zhang, 2023). Studies reveal that blended models can enhance student engagement and self-regulation, particularly when digital tools are used for collaborative inquiry, feedback, and creative production. The literature supports that hybrid modalities strengthen autonomy and problem-solving skills, aligning with constructivist and experiential pedagogies.

However, success is uneven across systems. Many schools lack the methodological frameworks to guide hybrid teaching, leading to superficial digital practices (World Bank, 2024). Scholars emphasize that active learning requires intentional design—clear objectives, diversified resources, and meaningful teacher mediation. In this sense, connectivity serves as both a condition and a challenge: it enables participation but also demands new competencies from teachers and students alike.

#### Teacher Digital Competence and Professional Development

The analysis confirms that teacher digital competence is a critical determinant of the quality of connected education (OECD, 2024; Redecker, 2023). Post-pandemic research indicates that teachers with continuous professional support are more likely to implement technology-enhanced active learning effectively. Institutional programs that combine technical, pedagogical, and reflective dimensions have shown higher impact than isolated training workshops.

Nevertheless, barriers persist in public education systems, especially in contexts with high staff turnover and limited resources (UNESCO, 2023). The reviewed studies stress the importance of professional learning communities and mentorship models that foster collective innovation. Building digital competence must be seen as an ongoing process of cultural transformation, not a one-time certification. When teachers feel empowered as co-designers of learning environments, connectivity becomes an enabler of agency rather than an imposed reform.

#### Policy and Governance for Educational Connectivity

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The findings reinforce that strong governance is indispensable for sustainable educational connectivity (World Bank, 2024; OECD, 2024). Successful initiatives share common characteristics: intersectoral coordination, transparency, and long-term investment. For instance, national programs that integrate infrastructure, teacher training, and open resources demonstrate greater resilience and scalability.

However, the literature also identifies governance gaps. Many countries still implement digital policies in fragmented ways, focusing on procurement rather than pedagogical impact (UNESCO, 2023). Ethical

challenges, including data privacy and platform dependency, remain underregulated. Scholars argue for participatory governance models that involve teachers, students, and communities in decision-making. Effective policy should balance innovation with equity, ensuring that connectivity serves as a public good aligned with the right to education.

# V. Conclusion

The post-pandemic period has transformed connectivity into a defining element of contemporary education. The findings of this review demonstrate that connectivity is not only a technical condition for access but a **pedagogical and social infrastructure** capable of reshaping learning dynamics. When aligned with active learning methodologies and supported by inclusive policies, it promotes student autonomy, teacher innovation, and systemic equity. However, unequal access and insufficient digital competence remain major challenges to realizing its full potential.

The integration of digital inclusion, hybrid education, and teacher professional development forms the core of equitable connectivity. Evidence shows that educational systems succeed when they link technology initiatives with long-term pedagogical planning, continuous training, and participatory governance. Connectivity must therefore be viewed as an investment in people as much as in infrastructure—a public commitment to democratizing educational opportunities in both urban and rural contexts.

From a governance perspective, the review highlights the need for coherent and ethical digital policies that guarantee transparency, sustainability, and privacy protection. Participatory governance models, involving teachers, students, and communities, are essential to ensure that digital transformation aligns with the social mission of education. Equity-centered frameworks, rather than market-driven logics, should guide investments and innovation in connected schooling.

Finally, this study reinforces that **educational connectivity in the post-pandemic era is inseparable from the ideals of justice, democracy, and inclusion**. Future research should deepen the understanding of how pedagogical practices, technological design, and policy frameworks interact to produce meaningful learning for all. By framing connectivity as a human right and collective responsibility, education can advance toward a more resilient, participatory, and equitable digital future.

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